

Povračaj naplaćenih sredstava

„U slučaju vraćanja robe i povraćaja sredstava kupcu koji je prethodno platio nekom od platnih kartica, delimično ili u celosti, a bez obzira na razlog vraćanja, RS AGRAR GROUP D.O.O je u obavezi da povračaj vrši isključivo preko VISA, EC/MC, Maestro i Dinacard metoda plaćanja, što znači da će banka na zahtev prodavca obaviti povračaj sredstava na račun korisnika platne kartice“.

"In the case of returning goods and refunding funds to a customer who previously paid with one of the payment cards, in part or in full, and regardless of the reason for the return, [name of IPM] is obliged to make the refund exclusively via VISA, EC/MC, Maestro and Dinacard payment method, which means that the bank will refund the funds to the payment card user's account at the seller's request".